



Fleur de Lis

Sentinel

SECOND QUARTER 2020

FOR REALTORS



OUR MISSION

Springs Valley Bank & Trust Company will enhance the financial quality of life in our communities by focusing on you.

COVID-19 UPDATES

As a community bank, Springs Valley's goal is to support the communities we serve. If you foresee financial difficulties for yourself or your business due to being impacted by COVID-19, we urge you contact us today. Springs Valley's Banking Team has several options to help you navigate your potential hardship, such as loan deferrals, interest only options, and fee waivers.

An important update for our valued customers:

As we all are trying to adapt during this time of uncertainty surrounding COVID-19 (Coronavirus), Springs Valley Bank & Trust is taking precautionary steps to help protect our customers, employees, and community.

Beginning Monday, March 23, 2020, our drive-up window services will continue to be open with regular business hours. For banking center hours visit svbt.bank. The following banking center lobbies will be temporarily closed until further notice:

LOBBY CLOSINGS: ONLY DRIVE-THROUGH BANKING WILL BE AVAILABLE AT THE FOLLOWING BANKING CENTERS:

- Jasper – Main Street** - 1500 Main Street, Jasper, IN 47546
 - Jasper – Third Avenue** - 865 3rd Avenue, Jasper, IN 47546
 - Paoli** - 867 North Gospel Street, Paoli, IN 47454
 - Princeton** – 1501 West Broadway, Princeton, IN 47670
 - Valley** – 8482 West State Road 56, French Lick, IN 47432
- Lobby closings: Only ITM banking will be available at the following banking center:
- Washington** – 1717 South State Road 57, Suite A, Washington, IN 47501

LOBBIES WILL BE OPEN BY APPOINTMENT ONLY.

- Jasper** – Main Street, 1500 Main Street, Jasper, IN 47546
Call 812.634.4912
- Jasper – Third Avenue** – 865 3rd Avenue, Jasper, IN 47546
Call 812.634.4894
- Paoli** - 867 North Gospel Street, Paoli, IN 47454
Call 812.936.5616
- Princeton** – 1501 West Broadway, Princeton, IN 47670
Call 812.635.5018
- Valley** – 8482 West State Road 56, French Lick, IN 47432
Call 812.936.5625
- Washington** – 1717 South State Road 57, Suite A, Washington, IN 47501
Call 812.674.5431



For all other banking questions please call 800.843.4947.

Night depository also available for your banking transactions throughout the day. All transactions in the night depository will be processed throughout the day, Monday-Friday.

Our mobile and online services include:

Springs Valley strongly encourages you to use our digital tools and other resources for self-service banking and 24/7 account access. You can access your accounts online or by using the Springs Valley Mobile app at your convenience. Online and/or via our mobile app, you can make payments, view transactions, check balances, find an ATM, turn on/off your debit card (mobile app only), and more. You can also receive eStatements on your online banking to help with increased security, quicker delivery, and less handling of paper.

If you haven't enrolled in online or mobile access, it only takes a few minutes. Enroll now in online banking. For mobile banking, visit your mobile device's app store or click here for help with enrolling in mobile banking.

A Springs Valley Virtual Personal Banker can assist you with your banking transactions right from your vehicle at our Interactive Teller Machine (ITM) located at our Washington Banking Center (1717 South State Road 57, Suite A Washington, IN 47501). A Virtual Personal Banker is available Monday through Thursday from 8:30 a.m. to 5:00 p.m.; Friday from 8:30 a.m. to 5:30 p.m.; and on Saturday from 8:30 to 12:00 p.m. – all EST.

Springs Valley's Online Chat is another great example of our convenient, eZBanking. Plus, you'll get the online safety and security you expect from Springs Valley. No need to drive to a banking center. You don't even have to pick up a phone. Just go to svbt.bank and click on the green chat button in the upper right-hand corner.

Take your online banking to a new level!

If you find yourself needing a mortgage or consumer loan, visit our Online Mortgage Center or Online Consumer Loan Center to get preapproved.

Need to open a new checking or savings account? Go to svbt.bank get started!

Zelle®* is a fast, safe and easy way to send or request money person-to-person by using a recipient's cell phone number or eMail address.

Using your Debit Card whenever possible to pay for items rather than using cash. Mobile Wallet, which offers a touchless way to pay for goods and services. Fee-free ATMs that offer an easy way to get cash, and deposit bills and checks. TransferNow™ through online and mobile banking, you can use TransferNow to transfer funds between your account(s).

Other ways we can help:

Customers facing "financial difficulties" due to the COVID-19 are urged to contact their Springs Valley Banker or 800.843.4947. We are committed to looking at options to help our customers through this difficult time.

Bank deposits are FDIC-insured. This means your checking accounts, savings accounts, money market deposit accounts and certificates of deposit are insured up to \$250,000 per depositor. Not one penny has ever been lost in an FDIC-insured account. There is no better place for your money than your bank.

Thank you for your patience and understanding during these unprecedented times. Feel free to call us at 800.843.4947 or visit us online at svbt.bank if you have any questions about Springs Valley's products and services, or to learn more about how we can help.

*Must have a bank account in the U.S. to use Zelle. Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

FREE

Consumer & Business eZChecking*

No Fees. No Hoops.

*Minimum opening deposit of \$50.00 required. Contact us for more information.



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Loyal to you, your family,
and your future.

NMLS #412076

Member FDIC

